



WHISPERING PINES FIRE RESCUE DEPARTMENT

Monthly Report for Village Council – November 2017

Demand for Service by Call Type

Type of Call	2012		2013		2014		2015		2016		Oct 2017		2017 YTD	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Medical	335	67	317	60	317	61	309	58	378	53				
Vehicle Accident	22	4	41	8	39	8	34	6	39	5				
Outside Fire	19	4	12	2	14	3	22	4	25	4				
Building Fire	33	7	40	8	38	7	39	7	42	6				
Fire Alarm	29	6	23	4	32	6	37	7	44	6				
Service Call	33	7	50	10	31	6	48	9	59	8				
Hazardous Condition	10	2	13	2	11	2	16	3	31	4				
Storm Damage	13	3	25	5	17	3	9	2	74	10				
Vehicle Fire	1	>1	0	0	0	0	2	>1	6	1				
Investigation	3	1	2	>1	16	3	17	3	11	2				
Aircraft Emergency/Stby	0	0	1	>1	1	>1	0	0	1	>1				
Water Rescue	0	0	0	0	1	>1	0	0	0	0				
TOTAL	498		524		517		533		710		50		513	

Response Times to Emergency Incidents for Whispering Pines Fire District - 2017

Month	FT & PT Staff On-duty				Stand-by Coverage & Pay-Per-Call Personnel				County EMS	
	7:00 am - 11:00 pm				11:00 pm - 7:00 am				24 / 7 / 365	
	Medical/Rescue		Fire		Medical/Rescue		Fire		Medical	
	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time^	% by M5
JAN	4:01	20	5:01	10	7:09	8	5:40	1	10:28	81%
FEB	4:37	35	5:19	6	6:22	9	0:00	0	10:42	54%
MAR	4:14	23	5:01	3	5:46	5	0:00	0	10:32	52%
APR	4:19	23	3:40	8	5:24	5	0:00	0	9:26	59%
MAY	4:36	30	5:05	2	7:39	7	6:34	1	10:22	61%
JUN	4:07	19	5:23	5	6:57	8	7:29	1	10:32	60%
JUL	5:35	32	4:20	4	6:32	6	0:00	0	10:31	46%
AUG	4:25	28	5:08	10	5:19	8	4:10	1	10:35	52%
SEP	5:16	35	4:12	5	9:57	2	6:27	1	9:49	63%
OCT										
NOV										
DEC										
2017 YTD	4:40	245	4:47	53	6:33	55	6:04	5	10:21	57%
2016	4:36	326	4:32	60	6:54	71	5:46	11	10:56	66%
2015	4:37	275	4:16	57	6:44	62	7:24	7	10:19	73%
2014	4:24	270	3:48	44	6:50	68	8:16	5	10:18	73%
2013	4:16	268	4:56	39	7:32	58	4:45	4	10:06	70%
2012***	4:49		4:39		7:56		10:35			
2011***	6:17		6:15		8:40		9:45			

* Average response time for the 1st WPFR unit to arrive on scene

** Number of emergency incidents that a WPFR unit arrived on scene

^ Average response time for a County EMS transport unit to arrive on scene

*** FT & PT Staff on-duty 8:00 am to 4:30 pm, Monday through Friday/Pay-per-call (Volunteers) all other times

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Training Highlights (attendance)

- Drill: Vehicle Extrication @ WPFRD (20 personnel)
- Drill: Water Shuttle Operations – Drop Tanks @ Cameron (6 personnel)
- Drill: EMT Con-ed: Medical/Legal/Quality @ WPFRD (16 personnel)
- Traffic Incident Management (TIM) @ WPFRD (7 personnel)
- Firefighter II: Mayday (8 hours) @ Robeson CC (1 person)
- Firefighter II: Fire Hose Streams & Appliances (20 hours) @ Robeson CC (1 person)
- Firefighter II: Health & Wellness (8 hours) @ Robeson CC (1 person)
- Firefighter II: Fire Life Safety (12 hours) @ Robeson CC (1 person)
- Firefighter II: Building Construction (16hours) @ Robeson CC (1 person)
- National Incident Management System (NIMS) 100 & 700 - (1 person)
- CPR @ Crains Creek Fire Department (4 hours) (1-person)

Meetings/Community Events/Significant Incidents

- 10/9/17 – Hosted Sandhills Farm Life Elementary School 2nd grade class (116 students) at the fire station for fire safety education presentation. (13 personnel)
- 10/9/17 – Provided the St. Paul Lutheran Church Pre-school (40 students) a fire safety education presentation at the school. (7 personnel)
- 10/10/17 – Hosted Sandhills Farm Life Elementary School 1st grade class (105 students) at the fire station for fire safety education presentation. (7 personnel)
- 10/11/17 – Hosted Sandhills Farm Life Elementary School Kindergarten class (124 students) at the fire station for fire safety education presentation. (5 personnel)
- 10/12/17 – Provided the Sandhills Farm Life Elementary School 3rd, 4th & 5th grade classes (375 students) a fire safety education presentation at the school. (4 personnel)
- 10/10/17 – FRC Lambdin attended the Fire Dispatch Work Group meeting in Carthage.
- 10/14/17 – Hosted our annual Fire Prevention Open House at the fire station.
- 10/19/17 – Attended the Volunteer Appreciation Reception at Thagard Park. (9 personnel)
- 10/19/17 – FRC Lambdin attended the Moore County Chief's Association meeting at Robbins FD.
- 10/21/17 – Participated in the Mothers of Moore Fall Festival at Thagard Park. (4 personnel)
- 10/21/17 – Participated in the Headquarters Barber Shop Grand Opening. (4 personnel)
- 10/28/17 – Hosted our Cornhole Tournament fundraiser. (12 personnel)
- 10/28/17 – Participated in the St. Paul Lutheran Church Fall Festival. (2 personnel)
- 10/31/17 – Participated in the Village Halloween Party at the Community Building. (6 personnel)

Accomplishments

- Departmental 5-7, Vehicle Usage for Attending Training – REVISED
 - Overview – policy updated to reflect the additional seating capacity of the new Pick-up 51 (PU51)
- Departmental 3-10, Viper Radio System Operations – REVISED

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- Overview – policy updated to reflect new radio channel terminology, programming, and procedures. The changes are in anticipation of the new Locution dispatch system.
- Departmental 3-4, Apparatus Response Sequence – REVISED
 - Overview – policy updated to reflect new countywide standardized radio designations for quick response vehicles and utility vehicles.
 - 519 will be referred to as “Squad 51”
 - PU51 will be referred to as Utility 51”
- Placed the new Utility 51 vehicle in-service
- Passed the North Carolina Association of Rescue & Emergency Medical Services (NCAREMS) annual inspection for Medium Rescue & Medical Responder status.

Respectfully submitted,



Richard M. Lambdin
Fire Rescue Chief