



# WHISPERING PINES FIRE RESCUE DEPARTMENT

## Monthly Report for Village Council – June 2018

### Demand for Service by Call Type

Type of Call	2012		2013		2014		2015		2016		2017		May 2018		2018 YTD	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Medical	335	67	317	60	317	61	309	58	378	53	403	62	42	60	226	62
Building Fire	33	7	40	8	38	7	39	7	42	6	61	9	11	16	43	12
Outside Fire	19	4	12	2	14	3	22	4	25	4	41	6	5	7	27	7
Fire Alarm	29	6	23	4	32	6	37	7	44	6	42	6	3	4	21	6
Vehicle Accident	22	4	41	8	39	8	34	6	39	5	45	7	2	3	19	5
Service Call	33	7	50	10	31	6	48	9	59	8	25	4	2	3	15	4
Hazardous Condition	10	2	13	2	11	2	16	3	31	4	15	2	3	4	9	2
Storm Damage	13	3	25	5	17	3	9	2	74	10	9	1	1	1	4	1
Water Rescue	0	0	0	0	1	>1	0	0	0	0	0	0	0	0	1	>1
Vehicle Fire	1	>1	0	0	0	0	2	>1	6	1	6	1	1	1	1	>1
Aircraft Emergency/Stby	0	0	1	>1	1	>1	0	0	1	>1	0	0	1	1	1	>1
Investigation	3	1	2	>1	16	3	17	3	11	2	6	1	0	0	0	0
<b>TOTAL</b>	<b>498</b>		<b>524</b>		<b>517</b>		<b>533</b>		<b>710</b>		<b>653</b>		<b>70</b>		<b>367</b>	

### Response Times to Emergency Incidents for Whispering Pines Fire District - 2018

Month	FT & PT Staff On-duty 7:00 am - 11:00 pm				Stand-by Coverage & Pay-Per-Call Personnel 11:00 pm - 7:00 am				County EMS 24 / 7 / 365	
	Medical/Rescue		Fire		Medical/Rescue		Fire		Medical	
	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time^	% by M50
JAN	4:47	49	4:58	15	6:52	6	0:00	0	10:56	62%
FEB	5:05	31	4:37	4	7:44	4	6:29	1	10:06	65%
MAR	4:45	40	5:12	8	8:42	9	0:00	0	11:34	54%
APR	5:53	41	4:38	10	6:41	14	9:58	2	12:00	56%
MAY	4:46	37	5:03	6	5:57	6	6:37	1	11:09	76%
JUN										
JUL										
AUG										
SEP										
OCT										
NOV										
DEC										
<b>2018YTD</b>	<b>5:03</b>	<b>198</b>	<b>4:55</b>	<b>43</b>	<b>7:11</b>	<b>39</b>	<b>8:15</b>	<b>4</b>	<b>11:13</b>	<b>62%</b>
<b>2017</b>	<b>4:40</b>	<b>337</b>	<b>4:50</b>	<b>69</b>	<b>6:35</b>	<b>77</b>	<b>6:19</b>	<b>7</b>	<b>10:28</b>	<b>59%</b>
2016	4:36	326	4:32	60	6:54	71	5:46	11	10:56	66%
2015	4:37	275	4:16	57	6:44	62	7:24	7	10:19	73%
2014	4:24	270	3:48	44	6:50	68	8:16	5	10:18	73%
2013	4:16	268	4:56	39	7:32	58	4:45	4	10:06	70%
2012***	4:49		4:39		7:56		10:35			
2011***	6:17		6:15		8:40		9:45			

\* Average response time for the 1<sup>st</sup> WPFR unit to arrive on scene

\*\* Number of emergency incidents that a WPFR unit arrived on scene

^ Average response time for a County EMS transport unit to arrive on scene

\*\*\* FT & PT Staff on-duty 8:00 am to 4:30 pm, Monday through Friday/Pay-per-call (Volunteers) all other times

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Training Highlights (attendance)

- Drill: Annual Hose Testing @ Yates Thagard Church (8 personnel)
- Drill: EMT Continuing Education – Environmental Emergencies @ WPFRD (13 personnel)
- Drill: Water Supply: Fill Site Set-up at Watering Pines @ WP Fire District (14 personnel)
- Drill: Water Supply: Fill Site Set-up at Watering Pines @ WPFRD (21 personnel)
- Firefighter II: Water Supply (20 hours) @ SCC (3 personnel)
- Firefighter II: Foam Fire Streams (8 hours) @ SCC (2 personnel)
- Firefighter II: Ladders (16 hours) @ Union Pines Fire Academy (2 personnel)
- Firefighter II: Loss Control (16 hours) @ Union Pines Fire Academy (2 personnel)
- CPR (4 hours) (1 person)

Meetings/Community Events/Significant Incidents

- 5/5/18 – The WPFRD participated in the NC Fallen Fire Fighters annual parade and memorial in Raleigh. (5 personnel)
- 5/10/18 – FRC attended the Fire Commission meeting at the Public Safety Building in Carthage.
- 5/11/18 – FRC, Chief Mike Cameron (Southern Pines) and Chief Bryan Tyner (Carthage) met with Moore County Deputy Director Scot Brooks to discuss operational changes and procedures for utilizing TAC channels.
- 5/17/18 – FRC Lambdin attended the Moore County Chief’s meeting at Westmoore FD.
- 5/21/18 – The WPFRD provided a ride to school (Sandhills Farm Life ES) to a Whispering Pines resident. This was a result of him winning this activity as a prize during the schools Fall Festival last year.
- 5/22/18 – Working Structure Fire on Irene Lane in Carthage.
  - Two (2) firefighters staffing Engine 511 assisted with overhaul and extinguishment.
- 5/23/18 – FRC conducted a staff meeting with all full- and part-time employees to review administrative and operational issues and changes.

Accomplishments

- WPFRD participated in a countywide Water Haul inspection performed by the NC Department of Insurance. The inspection results will be used for all Moore County departments when each department is inspected individually for their Response Rating. Our NC Response Rating inspection is tentatively scheduled for Spring 2019.
- Assessed three (3) new watering points (pond or lake) acquired as a result of our fire district expansion, and confirmed they are advantageous to us for establishing a water supply.
  - The three locations will be assessed and verified as suitable by our Engineer as required by State.



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- An additional water point has been identified as Spring Valley Park on Pine Ridge Drive. This location will improve our water supply capabilities along Pine Ridge Drive, which currently does not have fire hydrants.
- Each of these locations will be flow tested, inspected, and marked with appropriate signage to meet State standards.
- These actions will play a significant role in improving our rating when we are inspected next year by the State.
- Implemented Departmental Policy 4-8, Cancer Prevention – NEW
  - Overview – provides procedures for personnel to take after operating in an immediately dangerous to life and health (IDLH) environment in an effort to prevent cancer.
- Implemented Departmental Policy 2-7, Incident Reporting & Documentation – REVISED
  - Overview – requires that all incident reports be completed by on-duty staff by the end of their shift or within 16 hours of the end of a stand-by shift.
- Implemented Departmental Policy 3-16, Automatic Aid Responses – REVISED
  - Overview – clarifies our minimum staffing levels for responses outside the fire district and for transferring an engine to another station.

Respectfully submitted,



Richard M. Lambdin  
Fire Rescue Chief