



WHISPERING PINES FIRE RESCUE DEPARTMENT

Monthly Report for Village Council – March 2018

Demand for Service by Call Type

Type of Call	2012		2013		2014		2015		2016		2017		Feb 2018		2018 YTD	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Medical	335	67	317	60	317	61	309	58	378	53	403	62	34	7	82	54
Building Fire	33	7	40	8	38	7	39	7	42	6	61	9	4	8	18	12
Fire Alarm	29	6	23	4	32	6	37	7	44	6	42	6	5	10	14	9
Service Call	33	7	50	10	31	6	48	9	59	8	25	4	2	4	12	8
Vehicle Accident	22	4	41	8	39	8	34	6	39	5	45	7	1	2	11	7
Outside Fire	19	4	12	2	14	3	22	4	25	4	41	6	3	6	9	6
Hazardous Condition	10	2	13	2	11	2	16	3	31	4	15	2	2	4	6	4
Storm Damage	13	3	25	5	17	3	9	2	74	10	9	1	0	0	0	0
Investigation	3	1	2	>1	16	3	17	3	11	2	6	1	0	0	0	0
Vehicle Fire	1	>1	0	0	0	0	2	>1	6	1	6	1	0	0	0	0
Aircraft Emergency/Stby	0	0	1	>1	1	>1	0	0	1	>1	0	0	0	0	0	0
Water Rescue	0	0	0	0	1	>1	0	0	0	0	0	0	0	0	0	0
TOTAL	498		524		517		533		710		653		51		152	

Response Times to Emergency Incidents for Whispering Pines Fire District - 2018

Month	FT & PT Staff On-duty 7:00 am - 11:00 pm				Stand-by Coverage & Pay-Per-Call Personnel 11:00 pm - 7:00 am				County EMS 24 / 7 / 365	
	Medical/Rescue		Fire		Medical/Rescue		Fire		Medical	
	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time^	% by M50
JAN	4:47	49	4:58	15	6:52	6	0:00	0	10:56	62%
FEB	5:05	31	4:37	4	7:44	4	6:29	1	10:06	65%
MAR										
APR										
MAY										
JUN										
JUL										
AUG										
SEP										
OCT										
NOV										
DEC										
2018YTD	4:54	80	4:54	19	7:12	10	6:29	1	10:36	63%
2017	4:40	337	4:50	69	6:35	77	6:19	7	10:28	59%
2016	4:36	326	4:32	60	6:54	71	5:46	11	10:56	66%
2015	4:37	275	4:16	57	6:44	62	7:24	7	10:19	73%
2014	4:24	270	3:48	44	6:50	68	8:16	5	10:18	73%
2013	4:16	268	4:56	39	7:32	58	4:45	4	10:06	70%
2012***	4:49		4:39		7:56		10:35			
2011***	6:17		6:15		8:40		9:45			

* Average response time for the 1st WPFR unit to arrive on scene

** Number of emergency incidents that a WPFR unit arrived on scene

^ Average response time for a County EMS transport unit to arrive on scene

*** FT & PT Staff on-duty 8:00 am to 4:30 pm, Monday through Friday/Pay-per-call (Volunteers) all other times

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Training Highlights (attendance)

- Drill: Hazardous Material Refresher @ WPFDR (20 personnel)
- Drill: EMT Continuing Education – Patient Assessment @ WPFDR (13 personnel)
- Drill: Bloodborne Pathogens @ WPFDR (15 personnel)
- Firefighter II: Rescue (24 hours) @ SCC (1 person)
- Technical Rescuer: Rescue Operations (16 hours) @ Lumberton (2 personnel)
- Technical Rescuer: Helicopter Transport (8 hours) @ Lumberton (3 personnel)
- Driver Operator: Introduction to Pumps (15 hours) @ West End FD (3 personnel)
- FEMA: Fire Prevention Organization & Management (40 hours) (1 person)
- National Incident Management System (NIMS) 100 & 700 (1 person)

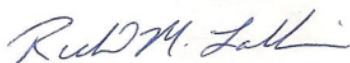
Meetings/Community Events/Significant Incidents

- 2/12/18 – The new Locution dispatch system went live on this date. The new system relies upon a computer-generated voice dispatch for emergency incidents, which will standardize the terminology and sequence of information provided at the time of dispatch. This methodology will improve overall communications and dispatch times.
- 2/15/18 – FRC Lambdin attended the Moore County Chief's meeting at Seven Lakes FD.
- 3/6/18 – The WPFDR participated in the Sandhills Farm Life Elementary School Math Night at the Food Lion (6 personnel).
- 3/6/18 – FRC conducted an officer's meeting to discuss operational issues and departmental policies.
- 3/8/18 – FRC attended the Fire Commission meeting in Carthage. The Fire Commission approved their recommendation to the County Manager for the FY2018-19 funding formula. The recommendation calls for a fire tax rate increase from \$0.09 to \$0.095, which is consistent with the 5-year plan to reach \$0.105. The recommendation would result in Whispering Pines receiving \$188,089, which is an increase from this year of \$47,633.

Accomplishments

- Implemented Departmental Policy 3-16, Automatic & Mutual Aid Responses, which outlines procedures for minimum staffing and specifies unit type responses to automatic and mutual aid responses.
- SQ51 (QRV) placed back in-service after having the engine replaced.
- Received approval from the Department of Insurance to delay our fire rating inspection until next summer, after the new Southern Pines fire station opens.

Respectfully submitted,



Richard M. Lambdin
Fire Rescue Chief