



# WHISPERING PINES FIRE RESCUE DEPARTMENT

## Monthly Report for Village Council – February 2018

### Demand for Service by Call Type

Type of Call	2012		2013		2014		2015		2016		2017		Jan 2018		2018 YTD	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Medical	335	67	317	60	317	61	309	58	378	53	403	62	48	48	48	48
Building Fire	33	7	40	8	38	7	39	7	42	6	61	9	14	14	14	14
Vehicle Accident	22	4	41	8	39	8	34	6	39	5	45	7	10	10	10	10
Outside Fire	19	4	12	2	14	3	22	4	25	4	41	6	6	6	6	6
Fire Alarm	29	6	23	4	32	6	37	7	44	6	42	6	9	9	9	9
Service Call	33	7	50	10	31	6	48	9	59	8	25	4	10	10	10	10
Hazardous Condition	10	2	13	2	11	2	16	3	31	4	15	2	4	4	4	4
Storm Damage	13	3	25	5	17	3	9	2	74	10	9	1	0	0	0	0
Investigation	3	1	2	>1	16	3	17	3	11	2	6	1	0	0	0	0
Vehicle Fire	1	>1	0	0	0	0	2	>1	6	1	6	1	0	0	0	0
Aircraft Emergency/Stby	0	0	1	>1	1	>1	0	0	1	>1	0	0	0	0	0	0
Water Rescue	0	0	0	0	1	>1	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>498</b>		<b>524</b>		<b>517</b>		<b>533</b>		<b>710</b>		<b>653</b>		<b>101</b>		<b>101</b>	

### Response Times to Emergency Incidents for Whispering Pines Fire District - 2018

Month	FT & PT Staff On-duty 7:00 am - 11:00 pm				Stand-by Coverage & Pay-Per-Call Personnel 11:00 pm - 7:00 am				County EMS 24 / 7 / 365	
	Medical/Rescue		Fire		Medical/Rescue		Fire		Medical	
	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time^	% by M50
JAN	4:47	49	4:58	15	6:52	6	0:00	0	10:56	62%
FEB										
MAR										
APR										
MAY										
JUN										
JUL										
AUG										
SEP										
OCT										
NOV										
DEC										
<b>2018YTD</b>										
<b>2017</b>	<b>4:40</b>	<b>337</b>	<b>4:50</b>	<b>69</b>	<b>6:35</b>	<b>77</b>	<b>6:19</b>	<b>7</b>	<b>10:28</b>	<b>59%</b>
2016	4:36	326	4:32	60	6:54	71	5:46	11	10:56	66%
2015	4:37	275	4:16	57	6:44	62	7:24	7	10:19	73%
2014	4:24	270	3:48	44	6:50	68	8:16	5	10:18	73%
2013	4:16	268	4:56	39	7:32	58	4:45	4	10:06	70%
2012***	4:49		4:39		7:56		10:35			
2011***	6:17		6:15		8:40		9:45			

\* Average response time for the 1<sup>st</sup> WPFR unit to arrive on scene

\*\* Number of emergency incidents that a WPFR unit arrived on scene

^ Average response time for a County EMS transport unit to arrive on scene

\*\*\* FT & PT Staff on-duty 8:00 am to 4:30 pm, Monday through Friday/Pay-per-call (Volunteers) all other times

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Training Highlights (attendance)

- Drill: Scene Size-up & Water Supply Operations @ WPFRD (14 personnel)
- Drill: EMT Continuing Education – EMT Drug Administration @ WPFRD (16 personnel)
- Drill: Rescue – Vehicle Extrication @ WPFRD (10 personnel)
- Drill: Medical Incident Operations & Equipment @ WPFRD (11 personnel)
- Firefighter II: Orientation & Safety (16 hours) @ SCC (1 person)
- Firefighter II: Alarms & Communications (16 hours) @ SCC (3 personnel)
- Firefighter II: Fire Behavior (16 hours) @ SCC (1 person)
- Firefighter II: Mayday (8 hours) @ SCC (1 person)
- Firefighter II: Safety & Survival (16 hours) @ SCC (1 person)
- Firefighter II: Ropes (12 hours) @ SCC (1 person)
- Firefighter II: Portable Extinguishers (8 hours) @ SCC (1 person)
- First Due Engine Company Operations (8 hours) @ SCC (1 person)
- Incident Response to Terrorist Bombings (4 hours) @ SCC (1 person)
- Fire Life Safety Educator II (40 hours) @ Pinehurst FD (1 person)
- Instructor II (40 hours) @ SCC (1 person)
- Emergency Vehicle Driver (16 hours) @ SCC (3 personnel)
- Driver Operator: Introduction to Pumps (15 hours) @ SCC (1 person)
- Driver Operator: Pump Maintenance & Testing (15 hours) @ SCC (1 person)
- National Incident Management System (NIMS) 700 (1 person)
- CPR re-certification (4 hours) (2 personnel)

Meetings/Community Events/Significant Incidents

- 1/5/18 – FRC Lambdin attended the Cary Fire Department fire academy graduation ceremony for Firefighter Nick Campbell.
- 1/7/18 – Fire Alarm Activation with Water Flow @ Country Club of Whispering Pines – responded with 511 & Utility 51 nine (9) personnel to a reported fire alarm activation. Arrived on scene to find a broken water pipe inside the building resulting in 4-5” of water in the meeting rooms and lobby area. WPFRD personnel shut off the water and assisted with water removal for approximately 2 hours.
- 1/11/18 – FRC Lambdin attended the Fire Commission meeting in Carthage.
- 1/17/18 – Working House Fire @ Page Store Road in Cameron – responded with 511 (5 personnel) to a reported structure fire. 511 assisted Cypress Pointe FD with fire extinguishment and overhaul.
- 1/20/18 – WPFRD attended a birthday party at Thagard Park.
- 1/25/18 – FRC Lambdin attended the Moore County Chief’s meeting at Sandhills Community College.
- 2/5/18 – WPFRD personnel (10 personnel) attended the Public Safety Memorial Garden ceremony at Sandhills Community College. WPFRD Firefighter Lieutenant Reid Key’s name was unveiled as an addition to the memorial.
- 2/6/18 – FRC conducted an officer’s meeting to discuss operational issues and departmental policies.

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- 2/7/18 – FRC Lambdin attended a briefing at the Public Safety Building in Carthage regarding the implementation of the new Locution dispatch system. The new system relies upon a computer-generated voice dispatch for emergency incidents, which will standardize the terminology and sequence of information provided at the time of dispatch. This methodology will improve overall communications and dispatch times. The target implementation date is Monday February 12, 2018.

Accomplishments

- New Full-time Firefighter Matt Tiller began full-time the week of January 8, 2018.
- Updated Departmental Policy 1-6, Timesheets, to reflect current scheduling terminology and timesheet revisions.

Respectfully submitted,



Richard M. Lambdin  
Fire Rescue Chief