



WHISPERING PINES FIRE RESCUE DEPARTMENT

Monthly Report for Village Council – December 2017

Demand for Service by Call Type

Type of Call	2012		2013		2014		2015		2016		Nov 2017		2017 YTD	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Medical	335	67	317	60	317	61	309	58	378	53	34	56	358	62
Building Fire	33	7	40	8	38	7	39	7	42	6	14	23	48	8
Vehicle Accident	22	4	41	8	39	8	34	6	39	5	2	3	40	7
Outside Fire	19	4	12	2	14	3	22	4	25	4	5	8	37	6
Fire Alarm	29	6	23	4	32	6	37	7	44	6	4	7	33	6
Service Call	33	7	50	10	31	6	48	9	59	8	0	0	24	4
Hazardous Condition	10	2	13	2	11	2	16	3	31	4	0	0	15	3
Storm Damage	13	3	25	5	17	3	9	2	74	10	0	0	8	1
Investigation	3	1	2	>1	16	3	17	3	11	2	2	3	6	1
Vehicle Fire	1	>1	0	0	0	0	2	>1	6	1	0	0	5	1
Aircraft Emergency/Stby	0	0	1	>1	1	>1	0	0	1	>1	0	0	0	0
Water Rescue	0	0	0	0	1	>1	0	0	0	0	0	0	0	0
TOTAL	498		524		517		533		710		61		574	

Response Times to Emergency Incidents for Whispering Pines Fire District - 2017

Month	FT & PT Staff On-duty				Stand-by Coverage & Pay-Per-Call Personnel				County EMS	
	7:00 am - 11:00 pm				11:00 pm - 7:00 am				24 / 7 / 365	
	Medical/Rescue		Fire		Medical/Rescue		Fire		Medical	
	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time*	# of Calls**	Avg Time^	% by M5
JAN	4:01	20	5:01	10	7:09	8	5:40	1	10:28	81%
FEB	4:37	35	5:19	6	6:22	9	0:00	0	10:42	54%
MAR	4:14	23	5:01	3	5:46	5	0:00	0	10:32	52%
APR	4:19	23	3:40	8	5:24	5	0:00	0	9:26	59%
MAY	4:36	30	5:05	2	7:39	7	6:34	1	10:22	61%
JUN	4:07	19	5:23	5	6:57	8	7:29	1	10:32	60%
JUL	5:35	32	4:20	4	6:32	6	0:00	0	10:31	46%
AUG	4:25	28	5:08	10	5:19	8	4:10	1	10:35	52%
SEP	5:16	35	4:12	5	9:57	2	6:27	1	9:49	63%
OCT	4:20	32	5:04	4	5:15	5	0:00	0	9:58	58%
NOV	4:47	21	5:34	7	6:53	9	0:00	0	11:46	68%
DEC										
2017 YTD	4:38	298	4:53	64	6:30	69	6:04	5	10:26	58%
2016	4:36	326	4:32	60	6:54	71	5:46	11	10:56	66%
2015	4:37	275	4:16	57	6:44	62	7:24	7	10:19	73%
2014	4:24	270	3:48	44	6:50	68	8:16	5	10:18	73%
2013	4:16	268	4:56	39	7:32	58	4:45	4	10:06	70%
2012***	4:49		4:39		7:56		10:35			
2011***	6:17		6:15		8:40		9:45			

* Average response time for the 1st WPFR unit to arrive on scene

** Number of emergency incidents that a WPFR unit arrived on scene

^ Average response time for a County EMS transport unit to arrive on scene

*** FT & PT Staff on-duty 8:00 am to 4:30 pm, Monday through Friday/Pay-per-call (Volunteers) all other times

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Training Highlights (attendance)

- Drill: Fire Behavior/Flashover Training @ Sandhills Training Center (11 personnel)
- Drill: EMT Con-ed: Altered Mental Status @ WPFRD (13 personnel)
- Drill: Chimney Fire Operations @ WPFRD (613 personnel)
- National Fire Academy Training Ops in Small Departments (16 hours) @ Emmitsburg, MD (1 person)
- National Fire Academy Initial Fire Investigations for 1st Responders (16 hours) @ Emmitsburg, MD (1 person)

Meetings/Community Events/Significant Incidents

- 11/4/17 – Change Your Clock – Change Your Battery Campaign (6 personnel)
 - Attempted contact at 45 homes (Cardinal Drive & Crows Nest)
 - Made contact with 29 residents
 - Tested or changed batteries in 9 smoke alarms
 - Installed 15 new Smoke Alarms
- 11/9/17 – FRC Lambdin attended the Fire Commission meeting in Carthage.
- 11/14/17 – FRC Lambdin attended the Fire Dispatch Work Group meeting in Carthage.
- 11/16/17 – FRC Lambdin attended the Moore County Chief’s Association meeting at Glendon Station 38. FRC Lambdin was elected to a new 2-year term as President of the Association.
- 11/20/17 – Picked up 150 Christmas trees in Tennessee for annual fundraiser. (2 personnel)
- 11/22/17 – FRC Lambdin attended the retirement luncheon for Public Safety Communication Manager Kris Sheffield in Carthage
- 11/23/17 (Thanksgiving) – House Fire @ 676 Michael Road – responded with 511, 512, Utility 51 & 510 with twelve (12) personnel to a reported house fire. WPFRD personnel investigated and determined a chimney fire due to high creosote buildup, which was confined to the fireplace and flue. Fire in the flue was extinguished and homeowner advised to call a professional chimney sweep. Received mutual aid from Southern Pines.
- 11/25/17 – Building Fire (Mutual Aid) @ Cameron (see below) – responded with five (5) personnel to a working building fire. WPFRD personnel assisted with extinguishment.
- 11/26/17 – Motor Vehicle Collision w/ Vehicle Fire & Injury @ Airport Road & Trails End (see below) – responded with 511, 512, 516, Utility 51 & 510 with eleven (11) personnel to a reported vehicle fire, which turned into being a motor vehicle collision with one minor injury. WPFRD personnel provided patient care while extinguishing the vehicle fire. 511 remained on scene to assist with vehicle removal.
- 12/1/17 – WPFRD personnel attended the ground breaking ceremony for the Sandhills Classical Christian School on Rays Bridge Road. (3 personnel)
- 12/2/17 – House Fire @ 3976 Vass Carthage Road (see below) – responded with 511, 516, & 510 with ten (10) personnel to a reported house fire. WPFRD personnel investigated and determined a chimney fire due to high creosote buildup, which was confined to the wood stove insert and the flue. Fire in the insert and flue was extinguished and homeowner advised to call a professional chimney sweep. Received mutual aid from Cypress Pointe.
- 12/3/17 – WPFRD conducted the Santa Parade throughout the Village. (13 personnel)

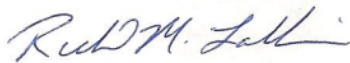
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- 12/4/17 – FRC attended a fire service instructor luncheon at Sandhills Community College.
- 12/5/17 – Motor Vehicle Collision w/ Reported Entrapment & Vehicle Overturned @ Farm Life School Road & Niagara Carthage Road (see below) – responded with 511, Utility 51 & 510 with nine (9) personnel to a reported motor vehicle collision with reported entrapment in a vehicle overturned. Arrived on scene to find one vehicle overturned with an adult female still inside the vehicle; but not trapped in the vehicle. WPFRD personnel entered the vehicle and initiated patient care while other personnel removed a tree to facilitate patient removal. 511 remained on scene to assist with vehicle removal.

Accomplishments

- Departmental Policy 2-20, Smoke Alarms – NEW
 - Overview – documents our smoke alarm installation and assistance program and procedure, which will increase the credit we will receive when our ISO rating is re-assessed by the State.
- Departmental Policy 5-12, Minimum Training Requirements – NEW
 - Overview – identifies the specific minimum training requirements for all personnel and specifies that personnel that do not meet the requirements will be ineligible to received call pay.

Respectfully submitted,



Richard M. Lambdin
Fire Rescue Chief

Workshop Destroyed In Fire Saturday Night Outside Cameron

Published Courtesy of AberdeenTimes.com: Sunday, 26 November 2017 11:31



A large two bay workshop located behind a house was destroyed in a fire Saturday night outside of Cameron.

Emergency responders were dispatched to a structure fire in the 800 block of Dalrymple Road off of NC 24/27 just after 11:30 pm.

Firefighters reportedly were able to see a glow in the sky more than 2 miles

before reaching the fully involved building.

Although firefighters were able to knock down the flames soon after their initial arrival the building and its contents had already received extensive damage.

According to the homeowner, he had left a fire burning in a fire pit near the building and left his home. Upon returning a short time later the whole side of his building was on fire.



Neighbors in the area reported load explosions that occurred during the fire that have been attributed to gas cylinders that were inside of the building at the time of the fire.

Responding to this incident were units with Cypress Pointe Fire & Rescue, Carthage Fire & Rescue, Whispering Pines Fire & Rescue, Moore County EMS, Moore County Fire Marshals Office, and

the Moore County Sheriff's Department.

Truck Catches On Fire After Sunday Night Wreck In Whispering Pines

Published Courtesy of the AberdeenTimes.com: Monday, 27 November 2017 00:18



A pickup truck was destroyed in a fire after a single vehicle accident in Whispering Pines Sunday night. Emergency units were dispatched to a vehicle accident with the vehicle on fire at 10:37 pm Sunday night on Airport Road at the intersection of Trails End Road after a truck ran off of the roadway striking a group of trees.

The first arriving fire units reported a vehicle fully involved in flames.

Firefighters were able to quickly knock down the fire however the Ford F-150 Raptor pickup was totally destroyed.

The only occupant, a 20 year old male victim, was found on the ground by emergency responders a short distance from the burning pickup. He was transported by ambulance to FirstHealth Moore Regional Hospital in Pinehurst with injuries reported as not life threatening.



One lane of Airport Road was temporarily closed by the accident while firefighters brought the fire under control and the injured man was assisted.



Responding to this accident were units with Whispering Pines Fire & Rescue, Moore County EMS, NC State Highway Patrol, and the Whispering Pines Police Department.

The accident remained under investigation by the Whispering Pines Police Department as of this report.

Chimney Fire Outside Whispering Pines Saturday

Published Courtesy of AberdeenTimes.com: Saturday, 02 December 2017 19:15



Firefighters were called to a reported possible structure fire Saturday shortly before 5:30 pm between Vass and Whispering Pines.

The first arriving emergency unit reported a chimney fire in a single story home located in the 3900 block of Vass Carthage Road.

The fire was quickly extinguished soon after firefighters arrived on the scene. After putting out the fire in the chimney responders assisted the homes residents removing the hot

coals from inside of the house. Firefighters also checked to verify that there was no extension of the fire out of the chimney and into the structure.

Vass Carthage Road was temporarily blocked to traffic in both directions for approximately 30 minutes by the responding emergency apparatus. Law enforcement officers worked to direct traffic around the fire location limiting delays for drivers.

Responding today were units with Whispering Pines Fire & Rescue, Cypress Pointe Fire & Rescue, Carthage Fire & Rescue, Eastwood Fire Department, Moore County Public Safety, Whispering Pines Police Department, Carthage Police Department, and the Moore County Sheriff's Department.

Woman Injured When Vehicle Overturns Tuesday

Published courtesy of the AberdeenTimes.com: Tuesday, 05 December 2017 17:06



One person was injured when a vehicle overturned Tuesday afternoon outside of Whispering Pines.

Emergency responders were dispatched at 3: 08 pm to a single vehicle accident on Farm Life School Road near the intersection of Niagara Carthage Road.

The first arriving fire unit reported a Toyota Rav4 overturned with

the driver still in the vehicle.

Responders were able to extricate the female victim and transport her to FirstHealth Moore Regional Hospital in Pinehurst by ambulance with injuries reported as not immediately life threatening.

Farm Life School Road was temporarily blocked to traffic by emergency vehicles while the victim was assisted.



Responding today were units with Whispering Pines Fire & Rescue, Cypress Pointe Fire & Rescue, Moore County EMS, and the NC State Highway Patrol.

This was one of several accidents that have occurred across Moore County today.